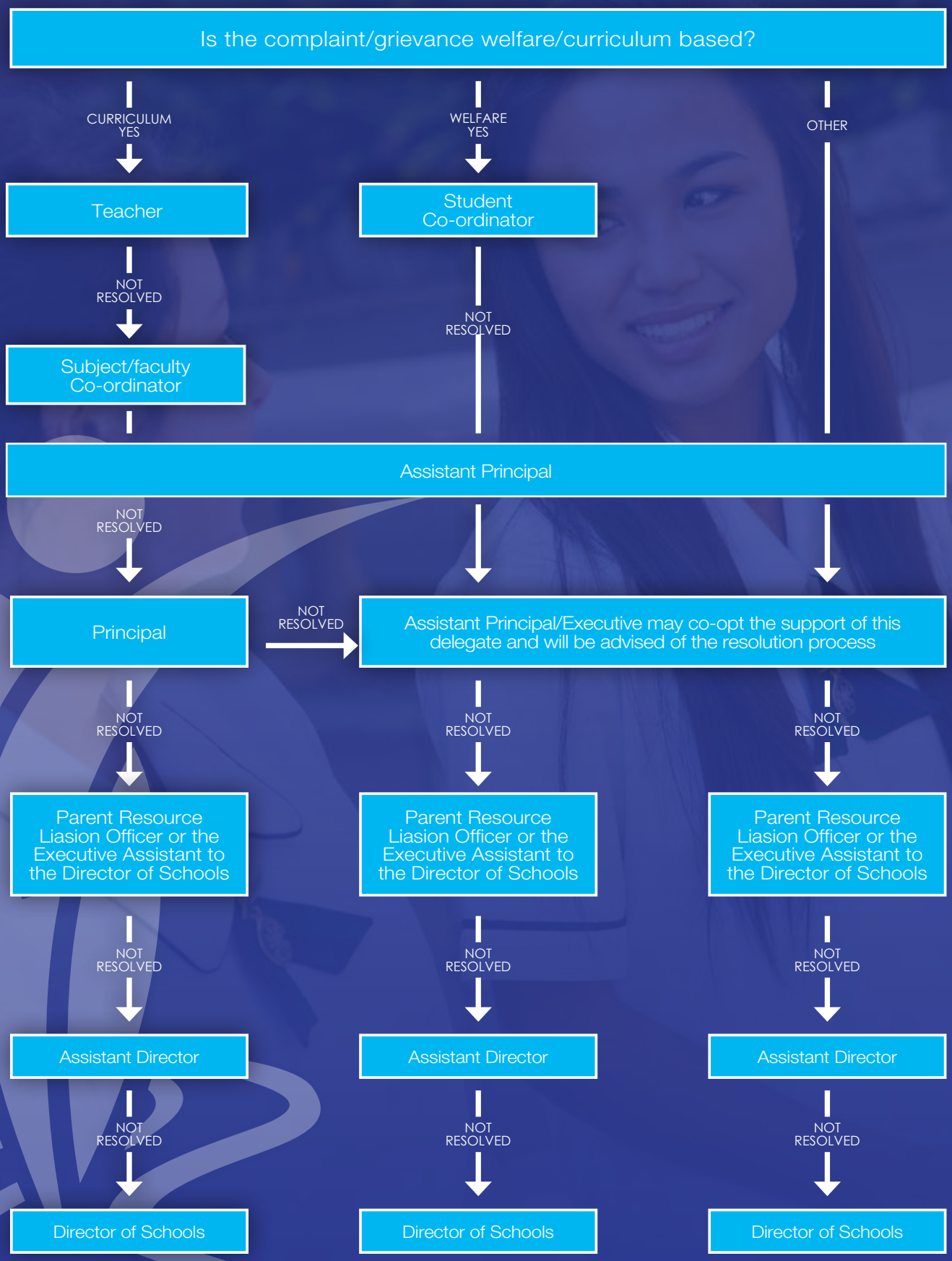
Catholic Schools Office
DIOCESE OF MAITLAND-NEWCASTLE

SECONDARY
COMPLAINTS & GRIEVANCES RESOLUTION PATHWAY

The Key steps followed in the process are dependent upon where the complaint and/or grievance emanates from and also the nature of the complaint and/or grievance.